

Travelex Cash Passport™ Cards Cardholder Statement of Disputed Transactions



Version 6.1

Complete form in as much detail as possible. When you have completed the form, please sign and return it to us by post/email to the addresses or by fax to the fax number given below. If you have any questions regarding this form, please contact our Card Services Team.

Card and Customer Details

Date: First 6 and Last 4 digits of Card Number:

Cardholder Full Name:

Cardholder Full Address:

Home Phone Number: Contact Number whilst Travelling:

Email Address where we can contact you:

Disputed Transaction(s) Details

Is the card still in your possession? YES/NO

If NO, have you reported the loss to the police?
(If you have a police report, please send a copy with this form) YES/NO

Receipts Provided as Supporting Document?
(If yes, please send us the receipts/documents) YES/NO

Was the Card Signed? YES/NO

Please provide details of all the transactions you are disputing in the following boxes:

Transaction Date	Merchant Name	Transaction Reference Number	Amount

Full Written Details and Description of Circumstances Surrounding Dispute (Use Additional Page if Necessary)

Declaration

I, the undersigned, declare that all information contained within this statement is correct to the best of my knowledge. I understand that the information I have provided will be transmitted across national borders, will be used in undertaking possible fraud investigations, and may be passed to law enforcement agencies.

Signed: _____ Name: Date:

Anyone who knowingly makes a false statement may be subject to criminal prosecution

Please print this completed form, then sign and forward it to:

Cardholder Services, Travelex Card Services Limited, Thorpe Wood, PETERBOROUGH, PE3 6SB, England, UK or PPCDisputes@travelex.com Fax: +44 1733 502179